



Cancellation & Refund Policy

- ✓ Online courses may **NOT** be transferred to another student.
- ✓ Students who have started classes but for some reasons decide to stop are **NOT** eligible for credit or refund of any kind, regardless of time spent in the course or time remaining.

Packages of 10 lessons

- ✓ Students have **90 days (3-months)** to complete an online course.

Packages of 20 lessons

- ✓ Students have **180 days (6-months)** to complete an online course

CANCELLATIONS

- ✓ If the lesson is cancelled with **24 hours (or more) notice**, then a **FULL** refund is given.
- ✓ If the lesson is cancelled with **less than 24 hours** notice, **NO** refund is given.
- ✓ If the student doesn't show for whatever reason, no refund is given.
- ✓ In some instances, courses may be rescheduled or cancelled due to any **unforeseen circumstances** such as weather or natural disaster, the student is entitled to reschedule the lesson

